



Wastewater Division, 2799 Griffith Road, Winston-Salem, NC 27103
O: 336-727-8000, F: 336-659-4320, wsfcutilities.org

MEMORANDUM

To: Food Service Establishments and Grease Haulers

From: Industrial Waste Control Department

Cc: Frank Crump, Courtney Driver, Gale Ketteler

Date: March 19, 2020

Subject: Grease Trap Service

On March 17, 2020, Governor Roy Cooper issued an executive order to close sit-down service at restaurants in North Carolina. This order has caused some food service establishments to reduce employees, change operations and even close for the duration of the order. As a result, restaurants that have completely ceased operation may be eligible for a waiver on grease pumping.

The Pretreatment Program at Winston-Salem/Forsyth County Utilities will review each food service establishment on a case-by-case basis. Those that remain open by means of take out and/or drive through will still be required to follow all policies set forth in the Winston-Salem/Forsyth County Utilities Sewer Use Resolution, available online at cityofws.org/DocumentCenter/View/2361/Sewer-Use-Resolution-PDF.

Food services that are closed, meaning no food is being served during the order, can contact the Pretreatment Program for further information. Utilities staff will review operations, compliance and other factors to determine if a grease pump waiver will be granted.

Please note that the procedures mentioned above may be subject to change at any time. If you have any questions, please contact our Grease Control Program at iwc@cityofws.org.

Sincerely,

A handwritten signature in black ink that reads "Joel Freeman".

Joel Freeman
Industrial Waste Control Supervisor

CityLink311

Call 311 or 336-727-8000
citylink@cityofws.org

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