



Wastewater Division, 2799 Griffith Road, Winston-Salem, NC 27103
O: 336-727-8000, F: 336-659-4320, wsfutilities.org

To: Food Service Establishments and Grease Haulers

From: Industrial Waste Control Department

Cc: Frank Crump, Courtney Driver, Gale Ketteler

Date: May 22, 2020

Subject: Grease Trap Service Update

On May 20, 2020, Governor Roy Cooper issued an executive order allowing sit-down service in food service establishments in North Carolina. This order shall be effective on May 22, 2020 allowing food service establishments to serve dine in customers at 50% capacity. As a result many restaurants in the Winston-Salem/Forsyth County area will be reopening.

Beginning May 22, 2020, there shall be no waivers granted to temporarily suspend pumping of the grease trap or interceptor due to the Governor's orders. All waivers that were previously granted from March 17, 2020 through May 21, 2020, due to the Governor's orders, shall be terminated. All food service establishments shall have their grease trap(s) or interceptors pumped out within 30 days of reopening and return to their regularly scheduled pump frequency. All operating food service establishments shall be required to follow policies set forth in the Winston-Salem/Forsyth County Utilities Sewer Use Resolution. The Sewer Use Resolution is available online at cityofws.org/DocumentCenter/View/2361/Sewer-Use-Resolution-PDF.

Food service establishments are ultimately responsible for making sure the grease trap or interceptor is pumped out and in working order. In addition, proper documentation of service shall be submitted to WSFC Utilities by 15th of the following month. Finally, the previous items are subject to violations resulting in fines.

Please Contact the Grease Control Program if you have any questions at iwc@cityofws.org.

Sincerely,

A handwritten signature in black ink that reads "Michael Gearren".

Michael Gearren
Grease Compliance Officer
O: 336-397-7620, F: 336-659-4320
michaelge@cityofws.org



Call 311 or 336-727-8000
citylink@cityofws.org

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