

WSFC Utilities – Cross-Connection Control  
Authorized Contractor: BSI Online  
PO Box 246  
Worth, IL



Liberty Cafe  
C/O John Smith  
3217 Center St  
Winston-Salem, NC 12345

Your Customer Confirmation Number (CCN) is: **0X00-X0XX**

Use this # to see when your reports have been submitted at [www.bsionlinetracking.com/customer](http://www.bsionlinetracking.com/customer)

July 7, 2021

RE: Backflow Assembly Test Due at 3217 Center St, Winston-Salem, NC 12345

Dear Valued Water Customer,

Backflow prevention devices prevent the unwanted and dangerous reversal of flow from an end user’s water system back into the public water supply. Per **North Carolina Administrative Code, 15A NCAC 18C .0406**, backflow prevention assemblies must be installed on all hazardous cross-connections to prevent contamination and keep our water supply safe. The State of North Carolina also requires testing and certification of these devices upon installation or replacement, and annually thereafter. This has been the official policy stated in Section 53 of the Winston Salem/Forsyth County Utilities Water System Policy Resolutions since 2007.

As of January 1, 2020, new state record-keeping guidelines went into effect that require public water systems like Winston-Salem/Forsyth County Utilities to enforce the existing law, maintain a database of all cross-connections and report the annual test results within our water system. Winston-Salem/Forsyth County Utilities has hired BSI Online - Backflow Solutions, Inc. of Illinois as an authorized service provider to assist in administering the backflow test reporting program for our community. Records show the following backflow assembly(s) at your property with a testing due date of **August 9, 2021**.

Size	Manufacturer	Model	Serial Number	Hazard	Location
1"	Febco	860	H07692	Irrigation	NE corner

Property owners are responsible for hiring a licensed and approved backflow tester to perform the annual test and certification of the backflow assembly(s) listed above. BSI Online does not test backflow assemblies.

Please provide your testing company with the Customer Confirmation Number (CCN) listed above so they can properly file your test report via BSI Online. You may also use this CCN at [bsionlinetracking.com/customer](http://bsionlinetracking.com/customer) to verify when your backflow test has been filed, locate a list of approved testers in your area and learn more about backflow prevention.

For questions on backflow assembly testing or if you believe you have received this letter in error, please contact BSI Online at [support@backflow.com](mailto:support@backflow.com) or 888-966-6050.

Thank you for your cooperation and for protecting our water resources.

Sincerely,

Tom McEwen, Supervisor  
Winston-Salem/Forsyth County Utilities

For your convenience, your last testing company of record (if available) is listed below:

Ray’s Plumbing, LLC (773) 555-0123