

A. Organization & Contact Information

Case Id: 14371
Name: Veterans Helping Veterans Heal - 2022/23
Address: *No Address Assigned

Completed by nancygould.ws@gmail.com on 11/17/2021 4:45 PM

A. Organization & Contact Information

The Request for Proposals and additional materials to assist with completing the application can be found on the City's webpage for [Community Agencies](#)

A.1. Organization Name

VHVV, Inc

A.2. Project/Program

Veterans Helping Veterans HeL

A.3. FY 2022-23 Funding Request Amount

\$16,500.00

A.4. Agency's Total Operating Budget

\$638,875.00

A.5. Mailing Address

VHVV c/o NCHSM 2585 W. Clemmons ville Road Winston-Salem, NC 27127

A.6. Project/Program Location Address

VHVV 3614 N. Glenn Ave. Winston-Salem, NC 27106

A.7. Organization Website

www.vhvh.org

A.8. Year 501(c)(3) status obtained

2011

A.9. Organization Fiscal Year

July 1

A.10. Federal Tax ID Number

A.11. Federal DUNS Number

EXECUTIVE DIRECTOR/MANAGER

A.12. Name, Title

Ron Connor, Director of Operations

A.13. Email

rconnor@nchsm.org

A.14. Phone

(336) 744-1313

CONTACT

A.15. Name, Title

Ron Connor, Director of Operations

A.16. Email

rconnor@nchsm.org

A.17. Phone

(336) 744-1313

BOARD CHAIR

A.18. Name

Craig Peatross

A.19. Term Expiration

12/31/2022

A.20. Email

craigpeatross@wellsfargo.com

A.21. Phone

(336) 714-3242

B. Project Overview

Completed by nancygould.ws@gmail.com on 11/18/2021 1:56 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

B. Project Overview

Please provide the following information.

APPROACH (7 POINTS)

B.1. Provide a concise description of the proposed project/program, indicating specifically how City funds will be used. Briefly, what are the goals/objectives of the project/program?

Brief History of VHVH:

In 2010, the North Carolina Housing Foundation (NCHF) in collaboration with the US Department of Veterans Affairs (VA), the City of Winston-Salem (City), and other key community partners created VHVH, Inc., as part of Winston Salem's 2010 Ten-Year Plan to End Chronic Homelessness. Utilizing funding from a VA Homeless Providers Grant (\$925,379 Capital Grant), the VHVH transitional housing facility for veterans experiencing homelessness opened its doors in 2012 in the renovated, former VFW Post 1134 on Glenn Avenue. Since then, the VHVH program has operated successfully under the VA Grant Per Diem program (VA-GPD), its major funding source. Yearly VHVH serves approximately 45 homeless Veterans, with 85% of them on average graduating to obtain improved income and employment, and permanent stable housing.

How City Funds Will Be Used:

As a 501(c)(3) non-profit entity that provides transitional housing to homeless Veterans, VHVH is requesting a \$16,500 City Community Agency Grant for FY 2022-2023. These much needed funds will be used to pay for utilities for a year at VHVH's Winston-Salem, 24-bed transitional housing here, in Winston-Salem.

VHVH Approach and Program Goals:

As a 24-bed Transitional Housing program as defined by the VA, VHVH provides a safe, clean and secure temporary living environment with supportive services, and 3 nutritious meals/day to homeless male Veterans. Nineteen of these beds are dedicated to homeless Veterans who are addressing mental health, substance abuse and/or financial and legal issues that are barriers to them acquiring permanent housing. The other 5 beds can be used by veterans Veterans who have permanent housing already identified and waiting for them, but for various reasons is not immediately available for move-in. These Bridge Housing participants may or may not need supportive services.

The program's goal is to help as many veterans experiencing homelessness improve their lives to the point that they are ready to secure and live in permanent housing. To achieve this goal, VHVH follows the strict VA-GPD program guidelines and procedures for Homeless Veterans Transitional Housing with Supportive Services, and utilizes the proven Department of Housing and Urban Development (HUD) and VA Housing First approach. Housing First focuses on successfully transitioning homeless Veterans into permanent, stable housing as rapidly as clinically possible. On a quarterly basis, VHVH and VA measure the program's success by how many participants achieve each of the following 5 goals:

1. Residential stability at VHVH.
2. Increased skill levels and/or income.

Printed By: Rene Williams on 1/27/2022

2 of 34

3. Improved mental health and/or recovery from substance abuse, and remained in recovery.
4. Completed one or more of their Individual Service Plan (ISP) goals and moved toward increased self-reliance and self-determination.
5. Moved to permanent housing and remained in permanent housing for at least 6 months after exiting the VHVH program.

B.2. How will a participant access the proposed project/program, use the services, and derive a beneficial outcome from participation?

Participant Access:

Veterans who are experiencing homelessness are referred to VHVH primarily through the VAMC. However, most Winston-Salem and Forsyth County United Way, churches, charitable organizations and homeless shelters refer potential residents to VHVH. In addition, VHVH has a community liaison who is out in the community seeking veterans that may need VHVH's help.

Participant Use of VHVH Services:

After a potential participant is identified, he is assessed for eligibility at the VA Medical Center (VAMC), which then refers him to VHVH for further interviews and acceptance into the program. As the new participant is getting settled into his new temporary home at VHVH, he is assigned VHVH case manager. In addition, the VHVH clinical team assess the participant's overall physical and mental health, and ability to live independently, and how he will support himself after leaving the VHVH program. The VA-GPD liaison staff member also works with each participant after intake and during their entire stay to determine their entitlement for healthcare and dental benefits, and to monitor them and the VHVH program.

VHVHs takes a holistic approach in helping participants improve their lives. After a participant's needs and barriers to obtaining permanent housing are assessed, his case manager assists him in preparing his Individual Service Plan (ISP), which identifies the Veteran's permanent housing and supportive services options. The ISP is designed around 6 major ISP goals: housing and finance, substance abuse, mental and physical health, legal issues, education and employment, and social skills. VHVH partners and coordinates with VA Medical and Health Care Centers and over 70 other community agencies through the CoC so each participant has an array of supportive service options from which to choose and identify in his ISP (See attachment). There are regular meetings and programs available at VHVH to help each Veteran achieve his ISP goals, and free transportation is provided to healthcare and other supportive services. The case manager works with their assigned participant on a weekly basis, supporting and documenting his individual progress, and providing him with follow-up services after exit, even if the Veteran is not successfully discharged to permanent housing.

Beneficial Outcomes:

The VHVH transitional housing facility which includes 3 healthy meals a day and the VHVH proven program allow our homeless Veteran participants to derive life-changing positive outcomes. VHVH Veterans regain their health and spirit, achieve improved quality of life, greater self-sufficiency, secure and expanded employment choices, increased income, and permanent housing.

B.3. Describe the unmet need that the proposed project/program seeks to address. Include data supporting the need.

Evidence of Unmet Needs:

- VHVH is the only Service Intensive Transitional Housing program for homeless Veterans in the entire VA Salisbury multi-county area. The facility and program has and still remains full, and often has a waiting list. (Accept for a temporary dip in numbers now, due to Covid-19.) Although VHVH can house a maximum of 24 residents at one time,

over a year, on average it serves approximately 45 - 50 veterans.

- Partner agencies, all cite the continuing need for temporary housing, such as VHVH's Bridge Housing beds. This is best explained in Ms. Jean Eastwood's, Director of Forsyth Rapid Re-Housing and SSVF Programs, attached letter. (See attached SSVF / Rapid Rehousing letter.)

PIT and HMIS Data Supporting Unmet Need:

(HMIS is a software application that homeless assistance providers use to coordinate care, manage operations, and better serve their clients. HMIS creates a coordinated and effective housing and service delivery system within a community and region. HUD and VA, and other planners and policymakers at the federal, state and local levels use HMIS data to obtain better information about the extent and nature of homelessness overtime.)

- The CoC's 2020 annual PIT estimate of homeless Veterans in our community was 50 individuals on a single night and 51 in 2021. (A PIT is a point-in-time unduplicated count on a single night of all the people in a community who are experiencing homelessness, which includes both sheltered and unsheltered populations. PIT counts are entered into the HMIS.) Half of these homeless veterans were residing at VHVH at the time of the count. Therefore there are still approximately 25 veterans experiencing homeless each day which VHVH may be able to help.

According to other 2019 HMIS data, 48 Veterans participated in the VHVH program over the year. Most recent data shows that between October 2020 and September 2021, VHVH served a total of 45 veterans.

- Also quarterly utilization checkpoints showed VHVH utilization at 100%, 100%, 96% and 96%, respectively.

- 30%-40% of homeless Veterans have disabilities that qualify them for the VHVH Service Intensive program. These percentages were calculated using the number of total homeless Veterans in our CoC catchment area staying in shelters and transitional housing programs (167) who answered "yes" when asked about disability information for mental health issues, drug abuse, alcohol abuse, or both drug and alcohol abuse. (Mental health issues = 19, Drug abuse = 9, Alcohol abuse = 9, both drug and alcohol abuse = 8

COLLABORATION (6 POINTS)

B.4. Describe any specific collaborative relationships with other organizations (public or private) and how they will impact the project/program. How will collaboration contribute to the planning, implementation, operation, oversight, and performance measurement of the proposed project/program?

VHVH has collaborative relationships with many public and private organizations. VHVH's most important working relationships are with the following entities:

1. Winston-Salem/Forsyth County CoC (CoC):

As explained in , "Brief History B.1" above, VHVH and NCHF have a long and close working relationship with the City, VA, the local CoC and its member agencies. As charter member agencies on the WS/FC CoC Operating Cabinet, the City and County, VA, VHVH, NCHF and other community agencies are responsible for all community-wide planning to address the needs of our homeless, including homeless Veterans. Through the CoC's PIT counts and other HMIS data it collects and analyzes, the CoC helps service agencies monitor progress, trends, and the changing needs of the homeless so these agencies, including VHVH, can plan for the future and needed changes to their programs.

2. VA and VA Medical and Health Centers:

The VA and the Salisbury VAMC are VHVH partners. They administer the VA-GPD program requirements and regulations, which guide all aspects of the VHVH housing program, including planning, implementation, operation, oversight and performance measures. VA-GPD is a competitive grant program that provides the majority of VHVH's total annual funding. The Salisbury VAMC not only qualifies and refers eligible Veterans to VHVH, but also assigns a VA-GPD Liaison who works closely with VHVH staff and provides oversight, support and input into the planning and its implementation of all services and activities. VHVH staff meets with the VA-GPD Liaison weekly and can work with the VA-GPD Director when needed. The VA-GPD Liaison monitors operations and performance through established program goals and objectives that are monitored through visits to VHVH and quarterly reports to the VA. The Kernersville VA Health Center provides health services to VHVH Veterans, including physical health and mental health, and substance abuse counseling.

3. Goodwill of NWNC, Veterans Services of the Carolinas, NC Works, and VHVH Business Partners:

Three important service provider partner agencies are Goodwill of NWNC, Veterans Services of the Carolinas and NC Works. Their job readiness and job training programs contribute to VHVH's high success rate of assisting Veterans secure a stable income and permanent housing. Both help VHVH fulfill a major service component of its program, and impact its planning, implementation, and performance measurements .

4. The VHVH Business Partner Program currently has 8 community businesses that offer participants part-time and/or seasonal job training, employment and experience as first step to increasing income. VHVH Business Partners include RJ Reynolds, American Airlines, City of Winston Salem, Packing Lines, Inc., Collins Aerospace, Carolina Narrow Fabric, Weiser Security Services, and Ashley Furniture.

5. The Housing Authority of Winston Salem (HAWS) and HUD/Veterans Affairs Supportive Housing Program (HUD-VASH): HAWS administers HUD-VASH for our community. HUD-VASH provides rental assistance vouchers for privately owned, permanent housing to eligible, homeless Veterans. HAWS is an important collaborative partner with VHVH that not only provides HUD-VASH vouchers, but also additional permanent housing options for some of our Veterans.

(Please see the attached letters of support and collaboration from VA, City, CoC, HAWS and SSVF)

C. Strategy and Performance

Completed by nancygould.ws@gmail.com on 11/19/2021 12:23 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

C. Strategy and Performance

Please provide the following information.

STRATEGY (5 POINTS)

C.1. The City of Winston-Salem's strategic priorities, adopted most recently in the [2017-2021 Strategic Plan \(2019 Update\)](#) and under review for adoption by City Council for FY 2022 - FY 2025 Strategic Plan, are used as guiding principles to establish community priorities based on the vision, mission, and values set forward by the Mayor and City Council.

Indicate which of the City's strategic focus areas your program aligns with best (select one):

Economic Vitality and Diversity

C.2. Select the service area(s) that your project/program relates to:

- Housing/Homelessness
- Economic Development
- Construction Rehabilitation
- Poverty Reduction
- Arts and Culture
- Youth
- Public Safety
- Transportation
- Other

PERFORMANCE (15 POINTS)

C.3. Describe the system to be used to track participant and program data. List any key reports and their frequency that will be used to capture project/program performance.

VHVV, along with all other member agencies of the local CoC, is part of a coordinated entry and service system process known as the Community Intake Center (CIC). The CIC is recognized nationally as a best practice which can help serve more people quickly and efficiently with assistance targeted to address their housing needs. A key element of the CIC is its information sharing data collection system, the HMIS. Through the HMIS system local agencies serving people experiencing homelessness share information that local, state and federal agencies can use to locate individual participants and to monitor the VHVV program. HMIS participant data is collected and entered as soon as a Veteran enters the program and upon his discharge from the program, which documents numbers of participants and their exit status.

A monthly tracking report of the number of Veterans in the program is kept in order to invoice VA-GPD reimbursement for operational costs. In addition, the VA monitors and evaluates the VHVH program and facility closely throughout the year. Quarterly reports and on-site visits are made by VA staff.

C.4. Explain the steps that will be taken if the stated program goals provided in C.3. are not achieved.

Steps Taken if Goals Are Not Being Achieved:

When VHVH foresees a problem with meeting a program goals or measurements listed in C.3 above, "team approach" discussions take place with the VA, VHVH staff and Board of Directors, local CoC, and other stakeholders to determine the best action steps to take. Recommended changes from these discussions are then presented to and approved VHVH Board of Directors and/or director, and then implemented.

To further strengthen the organization, The VHVH BOD recently established a VHVH Advisory Board, using a Winston-Salem Foundation Capacity Building grant it was award in May 2021. The establishment of this council gives VHVH addition resources to help prevent problems and to help solve them when they do occur.

Attach participant/program data sample report

Participant/Program Data Sample Report *Required

IndividualServicePlanForm.docx

Homeless Data VHVH Oct 2020 - Sept 2021 .pdf

C.5. Use the chart below to show how your agency measures program effectiveness. List goals, activities, and performance measures you will use to evaluate services, facilities, and programs that will be funded by the City. Performance measures can be quantitative and/or narrative.

Applicants will be reimbursed funds based upon timely submissions of eligible invoices. These invoices should describe services rendered and should align with the goals and objectives cited here. Where outcomes do not align with goals, please be prepared to provide a written summary of shortcomings.

Stated Program Goals	Program Activities in Support of Goals	FY 20-21 Previous Year Results	FY 21-22 Current Year Projected Results	FY 22-23 Next Year Anticipated Results
VHVH Veterans will improve life skills throughout their stay at VHVH.	Life-skills training that is offered 5 days a week and is immediately available to Veterans upon arrival.	Worked with 30 Veterans. 100% (30) received life-skills training within 3 months of entering the program.	Worked with 41 Veterans. 100% (41) received life-skills training within 3 months of entering the program.	Worked with 45 Veterans. 100% (45) received life-skills training within 3 months of entering the program.
VHVH Veterans will move to permanent housing upon exit and remain in permanent housing after 6 months.	VHVH Veterans will move to permanent housing upon exit and remain in permanent housing after 6 months.	Worked with 30 Veterans. 85% (26) that participated in the VHVH program moved to permanent housing upon exit.	Worked with 30 Veterans. 85% (26) that participated in the VHVH program moved to permanent housing upon exit.	Worked with 45 Veterans. 80% (34) that participated in the VHVH program moved to permanent housing upon exit.

VHVV Veterans will increase their income, achieve a full or part-time job, and create a savings account.	VHVV Veterans will increase their income, achieve a full or part-time job, and create a savings account.	Worked with 30 Veterans. 85% (26) increased their income, achieved a full or part-time job and created a savings account.	Worked with 30 Veterans. 85% (26) increased their income, achieved a full or part-time job and created a savings account.	Worked with 45 Veterans. 85% (40) increased their income, achieved a full or part-time job and created a savings account.
Within 12 months upon arrival VHVV Veterans who have disabilities will work with a VA disabilities advocate.	VA Regional Office Rep. meets with Veterans 1:1 to complete claims. Veterans are also assisted in applying for SSA benefits.	Worked with 4 Veterans. 100% (4) of those, had within 12 months worked with a disabilities advocate.	Worked with 6 Veterans. 100% (6) of those, had within 12 months worked with a disabilities advocate.	Worked with 11 Veterans. 100% (11) of those, had within 12 months worked with a disabilities advocate.
Within 3 months of arrival, VHVV Veterans with a history of substance abuse will be actively working toward sobriety and/or emotional stability to allow them to make self-determined decisions.	Residents participate in VA sponsored substance abuse programs, as well as AA/NA groups onsite. Substance abuse is addressed frequently in the Life Skills curriculum. Mental health counseling is available at	Worked with 17 Veterans. 100% (17) of those, within 3 months of arrival, will be actively working toward sobriety and/or emotional stability to allow them to make self-determined decisions.	Worked with 17 Veterans. 100% (17) of those, within 3 months of arrival, will be actively working toward sobriety and/or emotional stability to allow them to make self-determined decisions.	Worked with 18 Veterans. 100% (18) of those, within 3 months of arrival, will be actively working toward sobriety and/or emotional stability to allow them to make self-determined decisions.

	Total Unduplicated Number Served	Total Number Served
FY 20-21 Previous Year Results	30	45
FY 21-22 Current Year Projected Results	41	55
FY 22-23 Next Year Anticipated Results	41	55

C.6. FY 20-21 Program Accomplishments

FY 20-21 Program Accomplishments

VHVV has been operational for nearly nine years and has always produced positive results. Last year, 61.9% of our program participants moved into permanent housing after exiting the VHVV program and 53.05% our participants were employed at exit. Not only did VHVV have the positive discharge numbers, but we also increased employability training opportunities for participants and continued to foster a healthy living environment that promotes improved physical and mental health, and substance abuse recovery.

VHVV's most recent accomplishment includes very high ratings by the VA after its annual visit and program review in November 2021.

Printed By: Rene Williams on 1/27/2022

As mentioned previously, the VHVH BOD established a new, 7 member advisory council in 2021. We anticipate the new council playing a big role during FY 21-22 in helping improve the VHVH program and increase donations.

C.7. FY 22-23 Key Objectives

VHVH's key objectives during FY 23-23 will be:

- Continue to find ways to fill the revenue gap in the program budget.
- Continue to provide a safe, clean and comfortable living environment.
- Meet or exceed VA established goals and performance measures.
- Secure new and expand existing community partnerships.
- Continue to expand and improve services.
- Continue to find ways to support Veterans who have exited the program.

Attach participant/program data sample report

Documentation

Participant/Program Data Sample Report

IndividualServicePlanForm.docx

Homeless Data VHVH Oct 2020 - Sept 2021 .pdf

D. Organizational Capacity

Completed by nancygould.ws@gmail.com on 11/19/2021 12:18 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

D. Organizational Capacity

Please provide the following information.

MISSION (5 POINTS)

D.1. Provide an overview of the organization. Include the organization's mission statement and the major services, programs, and activities provided. How does the proposed project/program help advance the mission of your organization?

Organization Overview and Mission Statements

VHVH is an independent organization, and is also an affiliate organization to NCHF, NCHSM. All 3 or 501-C3 organizations with the same general mission of providing safe, decent and affordable housing with supportive services for low and moderate income citizens of North Carolina. NCHF is an experienced housing development corporation with over 35 affordable housing developments worth over \$1,000, 00 million. NCHSM is a management corporation for NCHF's and other low and moderate income housing developments and facilities, which has special expertise in helping residents access needed supportive community services. To help carry out its mission, NCHF with other public and private community partners established VHVH to provide housing specifically for homeless Veterans, and NCHSM to provide staff and management services for low and moderate income housing developments such as VHVH.

VHVH specifically helps homeless veterans transition to permanent housing as quickly as possible. Its mission statement is "to provide a safe, clean and secure temporary living environment with supportive services to homeless male Veterans who are addressing mental, substance abuse and/or financial and

VHVH Major Services:

1. Safe, secure housing for up to 2 years with nutritious meals.
2. Housing services, including helping participants identify, secure, and move into appropriate permanent housing. After move-in, follow-up support services are provided.
3. Individual case management and connection to community services to help each participant with housing, income and finances, substance abuse, mental and physical health, legal issues, education and employment, and social skills.
4. Free transportation to appointments, the VA medical and health centers, community resources, and education and/or employment training/opportunities.

The VHVH Program:

The VHVH facility gives each participant a clean, safe, secure living environment with 3 nutritious meals per day and a temporary home that provides a strong sense of community and belonging. The VHVH program focuses on each individual's strengths, and helps each participant design his own Individual Service Plan (ISP) tailored to his needs. The ISP documents measurable goals and objectives that are each participant's guide for successfully transitioning to permanent, stable housing as rapidly as clinically possible. As part of the ISP process, case managers assist participants

Printed By: Rene Williams on 1/27/2022

10 of 34

in choosing the most appropriate supportive services to help them achieve their objectives and goals. Case managers work with their assigned participants on a weekly basis, support them, and document their progress.

VHVV Program Activities:

- Working with individual case managers.
- Goal setting and job coaching.
- On-site and off-site educational opportunities, and off-site job readiness and new skills training with Goodwill of NWNC, NCWorks, and/or VHVV Business Partners.
- Life skills training, including preparation of healthy meals, money management, and proper care of a home.
- Recreation, social and civic opportunities.
- Medical and substance abuse services, and support groups such as AA and NA meetings.

FUNCTION (5 POINTS)

D.2. How long has your organization been in operation?

VHVV has been operating since 2012; NCHF since 1968; and NCHSM since 2003.

D.3. How does your organization benefit and serve the City of Winston-Salem and its citizens?

VHVV, NCHF, and NCHSM have been trusted housing partners with the local CoC and City of Winston-Salem’s Community and Business Development Department for many years. These 3 affiliate nonprofit organizations, working independently and together, benefit our community by building, operating, and managing much needed, affordable housing with supportive services for our low and moderate income citizens. VHVV is a critical partner with the VA, local governments, and Coc that work together to end chronic Veteran homelessness in the Triad. Without the VHVV transitional living facility and program, a very vulnerable group of our citizens, homeless Veterans with significant barriers to securing permanent housing, would remain in the cycle of chronic homelessness.

In addition, VHVV contributes to our City and its citizens by helping reduce overall homelessness, unemployment, and poverty. By helping homeless Veterans secure jobs and increase their income, VHVV's graduates contribute to the the economic health of and provide increased tax revenues to our community.

STRUCTURE (5 POINTS)

D.4. In the chart below, list key personnel and executive staff involved in the proposed project/program.

Position Title	Activities/Inputs	Total Work Hours Per Week	% of hours proposed to be funded
Director of Operations	1. Program and facility oversight and staff supervision. Reporting, budging, fund raising, community outreach. (Please see attached job description for additional responsibilities and activities.) Frequency: Daily, 5 days/week.	40	0.00 %
Case Manager (1)	1. Serve as a Case Manager under the supervision of	40	0.00 %

	<p>Director.</p> <ol style="list-style-type: none"> 2. Responsible for a case load of Veterans in the 30 / 30 / 90 / 30 program. 3. Ensure that all VHVH case management needs are met for assigned case load. 4. Works with clinical team to determine ISP for each Veteran in residence. Assist and support him in completing 6 core goals: housing / financial, substance abuse, legal, mental / physical health, employment / education, social. 5. Teach life skills classes as assigned by Director of Operations 6. Work with VHVH residents who need assistance in becoming job ready. 7. Work with VHVH residents who are job ready but need assistance in their search for employment. 8. Advocate and make referrals in community based programs for those who have experienced homelessness with attending issues. 9. Record above noted activities in client charts in a timely fashion 10. Record client charts into a data base program. 11. Other duties as assigned. <p>Frequency: Available daily and meets one-on-one with each Veteran at least 1 time/week.</p> <p>(See attached job description.)</p>		
Night Manager (9)	<ol style="list-style-type: none"> 1. Serve as peer support specialist working with VHVH clinical team, and individualized case management plan to address the individual needs of VHVH residents 2. Provide emotional support and advice as needed to VHVH residents. 3. Provide or arrange for transportation of VHVH 	70	0.00 %

	<p>residents to approved activities or medical appointments.</p> <p>4. Oversee/administer evening events.</p> <p>5. Maintain facilities and living environment in a safe manner and at the highest standards.</p> <p>6. Enforce house rules.</p> <p>7. Ensure safety procedures are followed.</p> <p>8. Assist Director with VHVH program activities.</p> <p>(See attached job description.)</p> <p>Total work hours vary for each night manager/week.</p> <p>Frequency: Nightly; there is at least 1 night manager present, 7 days/week.</p>		
Community Outreach Liaison	<p>OUTREACH:</p> <p>1. Work with VA to obtain referral packets for potential program candidates.</p> <p>2. Conduct community outreach at shelters and other facilities to identify Veterans who may be potential program candidates.</p> <p>3. Ensure all referral packet information is complete.</p> <p>4. Present referral packets to case management staff for review and make recommendations on candidates suitability.</p> <p>5. Assist newly admitted residents in obtaining basic subsistence supplies such as clothes and toiletries.</p> <p>6. Assist new residents in getting their ID.</p> <p>7. Help orient new residents to the program and assign residents a room and locker.</p> <p>(See attached job description for additional responsibilities and activities.)</p>	40	0.00 %
Dietary Cook (2 part-time)	<p>Responsible for food operations including kitchen/dining maintenance, accommodating special dietary needs, and providing 3 nutritious meals/day. Health Dept. and VA</p>	60	0.00 %

	inspections as required. Frequency: 7 day/week.		
Contract Clinical Supervisor	To guide and support supervisee in clinical growth and attaining stated goals. Keep written records including documentation of contact times, topics discussed. Guide supervisee towards maintaining professional and ethical standards. Protect confidentiality of supervisee, except in certain stated situations. Frequency: Once weekly for hourly duration.	1	0.00 %

D.5. List all executive staff and their compensation (other than per diem).

Executive Staff Name	Title/Role	Compensation	% of Hours Proposed to be Funded
Ron Connor	Director of Operations	\$72,441.60	0.00 %
William Rice	Clinical Case Manager	\$38,064.00	0.00 %
David Miller	Community Outreach Liaison	\$38,985.40	0.00 %
Timothy Pittman	Contract Clinical Supervisor	\$9,600.00	0.00 %

D.6. Attach an organizational chart



Organizational Chart *Required

Updated VHVH Org. Chart.xlsx

D.7. Please complete the Diversity of Employment and the Employment Profile below. See the [Request for Proposals \(RFP\)](#) for definitions of position types used in the Employment Profile.

Describe the hiring process and how it is structured to provide the most diverse candidate pool. Best practices for accessing a diverse hiring process and candidate pool include:

Commitment.

VHVH, NCHF, and NCHSM are all committed to retaining a diverse staff. We believe staff diversity in all of our organizations is important to providing quality service to our very diverse population of residents.

Wide Broadcast of Open Positions

The NCHF, VHVH and NCHSM hiring process first begins with carefully creating an accurate and nondiscriminatory job description. There is also wide-range advertising through all local newspapers, the NC Center for Nonprofits, Craigslist and other available jobs websites; and through word of mouth, especially among the nonprofit and homeless provider and VA networks. Position descriptions and job advertisements are often written in Spanish.

Standardized, Nondiscriminatory Hiring Process. The applicant review process is designed to ensure that each candidate's evaluation is solely focused upon determining how well they can perform the duties of the available position. All applications and resumes are reviewed, and multiple candidates are often considered for an interview by NCHSM human resources and other appropriate staff. Multiple interviews are conducted if necessary, and all are

documented. Final candidates have reference and background checks, and employment is offered to the most qualified applicant regardless of a person's race, color, religion, sex (including gender identity, sexual orientation, and pregnancy), national origin, age (40 or older), disability or genetic information. In addition, human resources staff members receive nondiscriminatory hiring practices training.

Diversity, Inclusion and Equity Training.

VHVH currently has a grant request into The Winston-Salem Foundation for funds to develop a formal DEI policy and training for VHVH employee. We will soon be moving ahead with developing a DEI policy, even if new funding is not available.

Please enter the total number of Full-Time Positions and Employees you have in the table below, as well as the employee's appropriate race/ethnicity and gender identity.

	Male - White	Male - Black	Male - Other	Female - White	Female - Black	Female - Other
Executives/Managers		1				
Professionals	1	2				
Technicians						
Office/Clerical						
Laborers/Service Workers						
Total Full-Time						

Please enter the total number of Temporary/Part-Time Positions (FTE) and Employees you have in the table below, as well as the employee's appropriate race/ethnicity and gender identity.

	Male - White	Male - Black	Male - Other	Female - White	Female - Black	Female - Other
Executives/Managers						
Professionals		0.003				
Technicians	0.36	0.97				
Office/Clerical						
Laborers/Service Workers		0.75				
Total Part-Time/Temp						

D.8.



Attach a list of all Board Members AND compensation (other than per diem) ***Required**

VHVH BOD No Cell.doc

D.9. Number of full Board meetings held during the last twelve months

4

D.10. Number of Board's Executive Committee meetings held during the last twelve months

0

ABILITY (5 POINTS)

D.11. If this is an application for new funding, please describe the steps your organization will take to establish an

action plan for successful program launch, including appropriate stakeholder training and coordination. Articulate a clear methodology for service delivery within the context of established goals and include a timeline of key action items and approximate dates for delivery.

This request to assist VHVH with utility costs at its facility on Glenn Ave. is not a request for new funding.

D.12. Describe your organizations' past success with flexibly responding to unforeseen events, which had the potential to negatively impact deliverables. What were best practices learned, if any? How would you successfully use these practices with the proposed program, if necessary?

In 2020 -2021, the COVID-19 Pandemic negatively impacted our organization. Due to the ongoing pandemic and spike in infection rates, VHVH's referral process suffered tremendously resulting in budget constraints. Homeless veterans declined admissions into VHVH's program due to fear of contracting COVID-19; therefore, they chose to sleep on the streets or in abandoned buildings. Financially, VHVH laid off one fulltime case manager, terminated it's contract with the previous contract clinical supervisor, and operated with a low-bed census. VHVH put best practices into place by conducting onsite COVID testing for all residents/staff, and COVID treating the facility monthly. Since January 2021, VHVH's bed census has increased tremendously and VHVH will continue working towards obtaining full capacity which is 24 beds.

D.13. How does your program's policies/procedures ensure fair treatment, equitable access, and utilization of benefits for all persons, particularly marginalized and underserved groups and communities (i.e., marketing, outreach, eligibility determination and appeals)?

VHVH policies and procedures are designed and updated as needed to ensure fair and equal access to the program and allow as many homeless Veterans as possible to enter the program, remain in the program, and return to the program.

Marketing and Outreach.

VHVH uses its outreach program to inform as many people as possible about the availability of the VHVH facility and program. The community liaison visits local shelters at least 3 times a week and works with the local CoC to make sure as many homeless Veterans as possible are identified and referred to the VA and VHVH. He also looks for potential participants in outdoor places individuals experiencing homeless may be. Current residents at VHVH include Black, White, Latino, and Asian individuals.

The general public can learn about VHVH through our printed brochure and website "vhvh.org," which with photographs displaying the diversity of our residents and staff. The director often makes presentations to diverse community groups to spread-the-word about VHVH's availability to all citizens.

Eligibility Determination and Appeals.

Collaboration with the VA and local CoC help ensure equal access to VHVH, also. VHVH accepts Veterans with considerable legal history, including violent offenders. In addition, VHVH does not have a 30-day sobriety requirement prior to admission. This allows more Veterans into the program as fast as possible. Once qualified by the VA, applicants are seldom not accepted. Only when there is a potential concern for the safety of existing residents and staff is a participant not allowed into the program or must leave the program. VHVH and VA policies are, upon request, to reevaluate anyone who does not meet qualifications to enter the program. Once it is determined that an applicant is not a safety threat and meets all the entry requirement, he may enter the program.

Relapse Policies and Procedures.

If a Veteran relapses during his stay at VHVH, he is encouraged to use counseling and substance abuse groups to deal with a first time relapse. If a Veteran relapses a second time, he is asked to enter into a behavioral contract that,

among other requirements, restricts his movements in the community and requires a senior resident or staff member to accompany the Veteran when he leaves campus. Relapsed Veterans are encouraged to attend groups at the VA Kernersville Health Care Center. If the VA substance abuse treatment team there recommends him to an Intensive Outpatient Program (IOP), we coordinate with Vet Safety Net, a substance abuse rehabilitation center in Highpoint, to have the Veteran attend IOP there. Our policy is to only discharge a Veteran for relapse if he bring drugs, alcohol or drug paraphernalia onto our campus. However, as with initial admission to the program, we evaluate each case individually to permit as many participants as possible to continue in the program.

On a case-by-case decision basis, VHVH accepts Veterans back into the program who have exited but were not able to maintain permanent housing due to relapse, financial problems, or lack of employment.

E. Cost Effectiveness

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

Completed by nancygould.ws@gmail.com on 11/19/2021 12:24 PM

E. Cost Effectiveness

Please provide the following information.

BUDGET AND FUNDING (10 POINTS)

E.1. Please complete the table to show the organization's operating budget.

Expenditures by Program	Budgeted FY 21-22	Projected Actuals FY 21-22	Proposed Budget FY 22-23
Program Services	\$228,888.00	\$218,016.00	\$240,103.00
Fundraising	\$2,500.00	\$420.00	\$2,500.00
Management and General	\$377,644.00	\$361,638.00	\$396,272.00
Total Expenditures by Program	\$609,032.00	\$580,074.00	\$638,875.00

Expenditures by Category	Budgeted FY 21-22	Projected Actuals FY 21-22	Proposed Budget FY 22-23
Employee Salaries and Wages	\$325,114.00	\$299,761.00	\$331,045.00
Employee Benefits	\$27,104.00	\$12,026.00	\$28,432.00
Facility Rent and Utilities	\$18,976.00	\$17,080.00	\$19,906.00
Training and Conference Registration	\$0.00	\$0.00	\$0.00
Membership and Dues	\$0.00	\$0.00	\$0.00
Travel and Transportation	\$4,486.00	\$5,184.00	\$4,705.00
Grants to Individuals and Organizations	\$0.00	\$0.00	\$0.00
Contracted Fundraising Services	\$2,500.00	\$420.00	\$2,500.00
Goods Purchased for Resale	\$0.00	\$0.00	\$0.00
Other Contracted Services	\$13,003.00	\$6,271.00	\$13,640.00
Other Operating Expenditures	\$217,849.00	\$239,332.00	\$238,647.00
Capital Outlay	\$0.00	\$0.00	\$0.00
Total Expenditures by Category	\$609,032.00	\$580,074.00	\$638,875.00

Revenues by Category	Budgeted FY 21-22	Projected Actuals FY 21-22	Proposed Budget FY 22-23
City of Winston-Salem	\$19,000.00	\$14,250.00	\$16,500.00
Forsyth County	\$0.00	\$0.00	\$0.00
State of North Carolina	\$0.00	\$0.00	\$0.00
Federal Government	\$341,490.00	\$341,490.00	\$358,223.00
Admissions/Program Revenues/Sales	\$0.00	\$0.00	\$0.00

Printed By: Rene Williams on 1/27/2022

18 of 34

Memberships	\$0.00	\$0.00	\$0.00
Donations	\$38,000.00	\$36,883.00	\$45,000.00
Foundation Grants	\$54,847.00	\$10,500.00	\$64,847.00
Interest and Investment Income	\$0.00	\$0.00	\$0.00
Parent Organization	\$125,695.00	\$146,951.00	\$124,305.00
Other	\$30,000.00	\$30,000.00	\$30,000.00
Total Revenues by Category	\$609,032.00	\$580,074.00	\$638,875.00

Describe any amounts listed under "Other Operating Expenditures" or "Other Revenues." Provide details on any specific federal government revenue sources.

Other Revenues.

- The VHVH Annual Golf Tournament raises approximately \$30,000 each year. (However, it was not held the past 2 summers due to Covid-19 concerns.) However, it is planned for this coming May 2022.

Federal Government Revenue Sources.

VHVH consistently continues to be awarded a US Department of Veterans Affairs Grant and Per Diem (VA-GPD) funding. Through this federal government program VHVH receives funding based upon the number of Veterans participating in its program per day.

E.2. Has the City of Winston-Salem provided funding in the past? If so, provide a funding history of the most recent five years of City contributions in the table below.

Year	Funding Source	Funding Amount
2020	CDBG	\$14,250.00
2019	CDBG	\$12,500.00
2018	CDBG	\$14,250.00
2017	CDBG	\$14,250.00
2016	CDBG	\$14,250.00

E.3. Complete the table below to show specific details of proposed City funding and other leveraged funding for the proposed project/program. List each additional funding source for the program.

Activity	Funding Requested from City	Funds from Other Sources	Other Funds Source
Utilities - facility gas, electric, water, sanitary sewer, and storm wate bills	\$16,500.00	\$0.00	N/A
Operations	\$0.00	\$358,223.00	VA GPD (grant)
Operations	\$0.00	\$55,000.00	Donations & Golf Tournament
Operations - As residents increase their job skills and find employment, their net income increases. Once their income reaches a healthy level, they	\$0.00	\$8,000.00	Joe Skills Revenue

are asked to contribute a small portion of their earnings to program participation.			
Facilities Maintenance	\$0.00	\$50,300.00	Schutz-Engel Trust grant
Organization Development	\$0.00	\$16,547.00	WS Foundation
Short Fall - NCHF has traditionally met any shortfall that VHVH has.	\$0.00	\$134,305.00	NCHF
	\$16,500.00	\$622,375.00	

E.4. For each activity and line item above, please provide a short but detailed description of how City resources will be used to carry out proposed programming.

Annual funding from the City of Winston Salem is critical to all of VHVH's operations, activities and participant success.

City funding insures that adequate water, sewer, power, and natural gas utilities will be available at the VHVH transitional housing facility. Our Veterans come to the facility homeless often with physical and emotional challenges that have contributed to them staying homeless. City funds allow VHVH to offer them a clean, comfortable and safe living environment, including 3 healthy meals a day. The VHVH facility is the essential foundation that the entire VHVH program depends upon.

City support and funding are also critical because it demonstrates strong, local community support, which the VA and other funding sources require for continued funding. It also reduces the gap that NCHF faithfully closes annually. That allows it to direct more funds toward developing and maintaining more quality housing for low and moderate income individual and families.

E.5. Where another stakeholder or agency is providing non-monetary assistance with a particular aspect of your programming, please provide a short description of those activities and how they will supplement the use of City funds.

As mentioned above, City funding allows VHVH to continue to operate its 24-bed, transitional housing facility, where participants live as they work through the VHVH program. Much of the program involves connecting each participant with the community supportive services to best meet his individual needs. Therefore, there are many organizations that provide non-monetary assistance to our program and participants. The following is a list of the organizations that most often assist VHVH and its participants: Goodwill Industries of NW North Carolina, Veterans Services of the Carolinas, and NCWorks provide job preparedness and training to VHVH participants.

VHVH has business partners which are individual local companies that provide our Veterans opportunities for job training, employment, experience and increased income. (See list of current Business Partners under "B.6. Collaboration 4.")

Homeless shelters, SSVF, the local CoC and its members refer potential participants our program and work together to determine and provide the most appropriate supportive services for each VHVH participant.

VA-GPD provides oversight and monitoring of the entire VHVH program and each participant's progress. In addition, VA provides physical and mental health services, and assists each participant with increasing his income and removing other financial and legal barriers to acquiring permanent housing.

E.6. If this year's request is different in any way (amount, activities, etc.) from a prior year's request, explain how and why. If you are a new applicant, please describe how you would adjust your project/program if your funding request is not funded at the full amount.

Our FY 21-22 request was for \$19,500. The actual cost of utilities turned at the end of the 20-21 fiscal year turned out to be approximately \$17,000. Our FY 22-23 request is for \$16,500 to better reflect actual recent costs, even though we anticipate increased utility costs over by then.

SUSTAINABILITY (7 POINTS)

E.7. Describe the plan to sustain the project/program funding in future years. Include information about other funding sources to leverage City funds requested.

1. Engage in a major capacity building effort to plan and work toward a healthy future. This year VHVH has taken a major, tangible step toward securing a successful future for the organization, program, and for reducing its annual funding gap. In May 2021, VHVH was awarded a Winston-Foundation Non-Profit Capacity Building Grant to assess the organization's needs and create its first advisory council. The iCAT capacity assessment has been completed and, with assistance by a qualified consultant, a preliminary action plan developed. The 7 member advisory council is now up-and-running and will soon be working on a 3-year strategic plan. Later in early 2022 the council will be working with a qualified consultant in developing a marketing and improved website plan. Plans are to apply for additional Capacity Building Grants over the next several years, which will provide funds for implementing the marketing plan and other work items in the strategic plan.

The new volunteer council members are enthusiastic and dedicated to helping VHVH improve its funding base, building broader connections with the community, continue to improve the services we provide to veterans experiencing homelessness. The council provides another level of security for funders that their money is being well spent.

2. A staff that works for continued excellence and success, which helps insure continued major funding from the VA-GPD program and other funders. VHVH consistently demonstrates its ability to professionally run its facility and program; effectively help homeless Veterans improve their lives and find permanent housing; and successfully compete biennially for major VA-GPD funding, which pays for over 50% of its total budget. The continued strive toward excellence and positive results for homeless veterans by NCHF, VHVH, and NCDSM attracts a strong funding/support base. In addition to The Winston-Salem Foundation and VA-GPD grants, for over 7 years, VHVH has been the recipient of funding from the Stulz-Engel Trust. The funds are used to maintain and improve the VHVH facility and program. We anticipate their continued support for many years to come.

3. Keep costs low, but program effectiveness high. Even though VHVH staff does a great job of making sure VHVH runs as efficiently as possible, they are always looking for new ways to reduce costs while still maintaining is high standards. For example, some cost savings have been seen because VHVH has found a way for case management oversight costs to be reduced to an only-as-needed basis, instead of an ongoing basis. This saves VHVH \$10,000-\$20,000 per year than previously.

BARRIERS (3 POINTS)

E.8. Describe any potential programmatic barriers to project implementation (e.g. recruitment or outreach challenges, etc.) and your plans for overcoming them.

The VHVH program has been operational in 2012. Although the program has been running smoothly since then, there are always challenges that VHVH must find creative solutions to overcome. Current barriers that we continue to find creative solutions for include:

1. Reduced Homelessness: Our community can celebrate and be proud of its success in reducing the number of chronic homeless individuals, including homeless Veterans. Due to this welcome dynamic, VHVH has gained experience in adjusting its program to meet the changing needs and numbers of homeless Veterans. For example, in the past VHVH reduced its entry substance abuse qualifications and abuse relapse policies so more Veterans could qualify for, stay, and return to VHVH. Since 2 years ago, VHVH has been able to open its doors to even more homeless Veterans because it received approval from the VA-GPD to use 5 of its 24 Service Intensive beds as Bridge Housing. This allows VHVH to accept homeless Veterans who previously they could not.

2. Covid-19: The Covid-19 pandemic is a surprise to everyone, and places new, dramatic barriers into all of our lives. Its effects are especially hard hitting on local housing and social service agencies, and the people they serve. The virus creates at least 2 barriers that reduces the number of homeless people, including Veterans, open to seeking services and shelter. The first is service providers not being able to provide a totally safe environment. The second is potential participants fearing that they will be exposed to the virus in any type of group setting or living arrangement no matter how strictly protocols are being followed. For agencies like VHVH, with major funding based upon the number of participants being served each day, these are major obstacles. Funding is reduced because the number of participants is reduced; yet, program costs and staffing quotas may not be able to be reduced as significantly. This creates the potential for an even larger funding gap than previously experienced. How has VHVH overcome the problems created by Covid-19? To continue to have the appropriate number of case managers to residents, a case manager position has temporarily been unfilled and the the Director of Operations has stepped in to the case manager to 1 resident. Now that VHVH is once again operating at full capacity, that position will filled once again to insure quality service to our participants.

3. Lack of Permanent Housing Options: According to 2018 data from HAWS, the shortage of affordable units runs between 4,000 and 14,000 units. Thankfully, our community is taking an aggressive approach to increasing permanent housing opportunities for low and moderate income individuals and families. Additionally, VHVH itself is implementing a plan to help increase the amount of permanent housing available specifically for previously homeless Veterans. VHVH and NCHMS housing staff are being successful in approaching major public and private housing providers, asking them for set-aside units and/or priority wait list status for homeless Veterans. Some NCHF developments are part of this program.

E.9. Describe any institutional barriers to project implementation (e.g. staff vacancies, pending departures, etc.) and your plans for overcoming them.

There are no institutional barriers to project implementation.

AVERAGE COST (5 POINTS)

E.10. Use the table below to show the average amount of City funds requested per beneficiary to be served during the year and the average total cost of the service per beneficiary to be served during the year (including all funding sources)

Proposed funds from the City for this project:	\$16,500
Number proposed to be served for the year:	41
Average City funds per beneficiary:	\$402

Proposed funds from all sources:	\$638,875.00
Number proposed to be served for the year:	41
Average total funds per beneficiary:	\$15,582

F. Required Documents

Completed by nancygould.ws@gmail.com on 11/16/2021 1:44 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

F. Required Documents

Please provide the following information.

Documentation

Code of Conduct/Conflict of Interest Policy *Required

Business Ethics and Conduct.pdf

Submit a copy of the agency's latest 990 Form as submitted to the Internal Revenue Service. *Required

990 form 2019.mht

Organization By-Laws *Required

VHVV bylaws.pdf

Articles of Incorporation *Required

VHVV Articles.pdf

Organization Policies (including personnel, formal non-discrimination, procurement, accounting, etc) *Required

Procurement.docx

EEOC (1).pdf

IRS 501(c)3 Designation Letter *Required

501C-3 VHVV.pdf

Audited Financial statements or third-party review from 2019 and 2020. *Required

VHVV, Inc. 6-30-2019 FS (1).pdf

Printed By: Rene Williams on 1/27/2022

North Carolina Secretary of State - Current and Active Status (<https://www.sosnc.gov/search/index/corp>)

***Required**

SOS Search.docx

Participant/Program Data Sample Report *Required

IndividualServicePlanForm.docx

Homeless Data VHVV Oct 2020 - Sept 2021 .pdf

Other

CoC Letter of Collaboration.pdf

City Letter.pdf

HAWS Letter.pdf

VAMC letter.pdf

22-23 Transmittal Letter.pdf

G. Income Based Projects/Services Only

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

Completed by nancygould.ws@gmail.com on 11/18/2021 2:40 PM

G. Income Based Projects/Services Only

** Complete this section only if you are requesting funds for a Community Development project (for CDBG, HOME and/or ESG funding).**

If the section is not applicable to your project, please leave the questions blank and mark the step "Complete."

G.1. In the right-hand column below, indicate the number of participants to be served by the proposed project/program within each income category during the year. Click [here](#) to see Winston-Salem income limits by household size.

Income Range	# to be served
0 to 30% of median	18
31% to 50% of median	18
51% to 80% of median	8
Greater than 80% of median	1

G.2. Describe policies, procedures, and criteria for determining who is eligible. Describe the procedures for screening, eligibility determination, intake, assessment and orientation of participants

Eligibility:

An applicant must be male and meet the definition of homeless. He must have the Veteran status of honorable or other than honorable discharge and may have substance abuse and/or mental health issues. Many will have previously grappled with these challenges while also living in unstable situations. Some will also have physical disabilities.

VHVG does not have a 30-day sobriety requirement as some other Veteran transitional housing programs do. Rarely do we turn a Veteran away. If a participant relapses, our policy is to only discharge him from the program if he brings drugs, alcohol or paraphernalia onto our campus.

VHVG also accepts Veterans with considerable legal history, including violent offenders; however, we do not accept anyone who is on the sex offender registry due to state laws, nor anyone who is carrying drugs, alcohol, drug paraphernalia or potential weapons onto our campus.

Procedures for screening, eligibility determination, intake, assessment and orientation of participants:

All homeless Veterans we learn about are referred to our VA Medical Center (VAMC) liaison in Salisbury. Prior to coming to VHVG an assessment for eligibility and appropriateness is conducted by VAMC. If the applicant is considered eligible, the VAMC faxes approved intake paperwork to VHVG. After receiving the VAMC approval, our clinical team assesses the applicant's overall physical and mental health, ability to live independently, and how he will support himself after leaving the VHVG program.

Upon entrance, the Veteran goes through a formal program lead by staff and residents that orients him to his new VHVH home, introduces him to fellow Veterans, and helps him settle-in. He soon meets with his case manager who guides him through the remainder of the program step-by-step, supports him along the way, and documents his progress. The VA-GPD liaison staff member also works with each participant after intake and during his entire stay, and helps determine his entitlement for healthcare and dental benefits.

Our policy is also to accept a Veteran back into the program that has exited but was not able to maintain permanent housing.

H. Construction/Rehab Only

Completed by nancygould.ws@gmail.com on 11/18/2021 3:32 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

H. Construction/Rehab Only

** Complete this section only if you are requesting funds for a Housing Construction or Rehabilitation project.**
If the section is not applicable to your project, please leave the questions blank and mark the step "Complete."

H.1. Describe the proposed project and provide plans. If the project is approved, we will need a detailed work write-up.

H.2. Provide a projected timeline for the proposed work.

H.3. Describe how the project will be managed, including the contractor procurement process.

H.4. Describe the target market, including any special populations to be served.

H.5. Describe the services or program you plan to provide.

H.6. Describe the property management plan.

H.7. List the development team members.

H.8. Describe the financial capability of the sponsor/owner organization.

H.9. Listing of projects undertaken by principals over the past ten years, identifying project name and address, type of project, and number of units; please note any projects for which local government funding was received.

Project Name	Address	Type of Project	No. Units	Govt Funding
--------------	---------	-----------------	-----------	--------------

Documentation

Development budget that include a detailed sources and uses statement of all funds, including the requested loan from the City, in electronic format, preferably a spreadsheet. ***Required**

Section H letter.docx

Participant/program data sample report *Required

Section H letter.pdf

Market study or other analysis to verify the need for the project. *Required

Section H letter.pdf

Operating pro forma that includes rent and operating cost assumptions and all estimated loan payments, in electronic format. *Required

Section H letter.docx

I. Emergency Shelter Only

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Completed by nancygould.ws@gmail.com on 11/18/2021 3:32 PM

Address: *No Address Assigned

I. Emergency Shelter Only

** Complete this section only if you are requesting funds for an Emergency Shelter project.**

If the section is not applicable to your project, please leave the questions blank and mark the step "Complete."

Prior to the beginning of any funding year, any ESG-funded program must participate in the local Homeless Management Information System (HMIS) designated by the Winston-Salem/Forsyth County Continuum of Care, or for domestic violence programs, a comparable database in accordance with HUD's standards.

Emergency Shelter: Essential Services

Activity	Total Budget (\$)
Case Management	\$0.00
Child Care	\$0.00
Education Services	\$0.00
Employment Assistance	\$0.00
Job Training	\$0.00
Outpatient Health Services	\$0.00
Transportation	\$0.00
Legal Services	\$0.00
Services to Special Population	\$0.00
Overhead Costs (limited to 15% of total activity request)	\$0.00
	\$0.00

Emergency Shelter: Operating Costs

Activity	Total Budget (\$)
Rent	\$0.00
Shelter Security	\$0.00
Fuel	\$0.00
Equipment	\$0.00
Insurance	\$0.00
Utilities	\$0.00
Food	\$0.00
Furnishings (limited to less than \$500 per item)	\$0.00
Supplies	\$0.00
Maintenance or Minor Repairs	\$0.00
Overhead Costs (limited to 15% of total activity request)	\$0.00
	\$0.00

J. Rapid Rehousing and HMIS Only

Completed by nancygould.ws@gmail.com on 11/18/2021 3:32 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

J. Rapid Rehousing and HMIS Only

** Complete this section only if you are requesting funds for a Rapid Rehousing project.**

If the section is not applicable to your project, please leave the questions blank and mark the step "Complete."

Prior to the beginning of any funding year, any ESG-funded program must participate in the local Homeless Management Information System (HMIS) designated by the Winston-Salem/Forsyth County Continuum of Care, or for domestic violence programs, a comparable database in accordance with HUD's standards.

Rapid Rehousing Financial Assistance

Activity	Total Budget (\$)
Rent Assistance	\$0.00
Rental Application Fees	\$0.00
Security Deposits	\$0.00
Last Month's Rent	\$0.00
Utility Deposits	\$0.00
Utility Payments	\$0.00
Moving Cost Assistance	\$0.00
Overhead Costs (limited to 15% of total activity request)	\$0.00

Rapid Rehousing Services

Activity	Total Budget (\$)
Case Management	\$0.00
Housing Search and Placement	\$0.00
Mediation	\$0.00
Legal Services	\$0.00
Credit Repair	\$0.00
Counseling	\$0.00
Information and Referral	\$0.00
Monitoring/Evaluation of Progress	\$0.00
Overhead Costs (limited to 15% of total activity request)	\$0.00

HMIS/Data Collection Budget

HMIS Activity	City ESG Request	State ESG Request
Staff Costs	\$0.00	\$0.00
Equipment	\$0.00	\$0.00
User Fees	\$0.00	\$0.00
	\$0.00	\$0.00

K. HOPWA

Completed by nancygould.ws@gmail.com on 11/18/2021 3:33 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

K. HOPWA

Please provide the following information.

Are requesting funds for a HOPWA project?

No

Submit

Completed by nancygould.ws@gmail.com on 11/19/2021 12:37 PM

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

Submit

I certify that the applicant meets the conditions specified in the application instructions and will be able to carry out the proposed services in concert with these conditions. I also certify that the organization is a certified IRS 501(c)(3) non-profit organization.

nancygould.ws@gmail.com

Electronically signed by nancygould.ws@gmail.com on 11/19/2021 12:25 PM

IDIS Setup

No data saved

Case Id: 14371

Name: Veterans Helping Veterans Heal - 2022/23

Address: *No Address Assigned

IDIS Setup

Please provide the following information.

Project Name

National Objective

Activity Number ID

HUD Activity Code

Project Description

Accomplishment Type

Initial Application Date

Service Area

Ward

Census Tract(s)

Block/Group

MWBE