

Burglary Victims

Burglary victims often feel violated, scared, and frustrated. If you find additional missing items, call the non-emergency number at 336-773-7700. If an arrest is made you may be subpoenaed to court. If possible:

- Obtain make, model, and serial number/information for each item
- Obtain past photos of or appraisals for jewelry
- Secure damaged windows and doors
- Get the community involved: If you do not have a neighborhood watch program in place, the Community Resources Unit (336-773-7835) can assist you in establishing a program

Victims of Identity Theft/Fraud

As soon as you suspect identity theft:

- Place a Fraud Alert on your credit reports by calling one of the three nationwide consumer reporting companies:
 - Equifax: 1-800-525-6285
 - Experian: 1-888-397-3742
 - TransUnion: 1-800-680-7289
- Close any accounts that have been tampered with or established fraudulently
- Report the theft to the Federal Trade Commission
 - By phone: 1-877-438-4338
 - Online: ftc.gov/idtheft
 - By mail: Identity Theft Clearinghouse, Federal Trade Commission, Washington, DC 20580

SAVAN

The North Carolina Statewide Automated Victim Assistance and Notification (NC SAVAN) program provides access to victim assistance resources, offender custody status information, upcoming court dates, and automated offender notifications. This program will notify you upon an offender's release from jail/prison.

You can register by calling 1-877-627-2826 or online at www.ncvan.org.

Community Agencies Serving Crime Victims

Crisis Intervention

Wake Forest Baptist Medical Center (counseling)	336-716-0800
Family Services, Inc. (counseling, support groups)	336-722-8173
Sexual Assault Response (counseling/crisis line)	336-722-4457
The Parenting Path (education/support classes)	336-748-9028
Domestic Violence Crisis Line (local)	336-723-8125
National Suicide Hotline	1-800-784-2433
Crimestoppers	336-728-3904
Community Intervention Services	336-776-0322

Family Violence

National Domestic Violence Hotline	800-799-7233
Family Services, Inc. Shelter	336-723-8125
Bridges to Hope Family Justice Center (protective orders)	336-776-3255

Children/Juvenile

Juvenile Justice (court counselors, criminal/undisciplined)	336-761-2265
Youth Opportunities, Inc. (in home/outpatient, residential)	336-724-1412
Child Protective Services	336-703-2287

Financial Assistance

Centenary United Methodist (accepted by referral only)	336-724-6311
Crisis Control Ministry (food, clothing, pharmacy, etc.)	336-724-7453

Experiment in Self-Reliance (emergency assistance, information, referral)	336-722-9400
Salvation Army	336-722-8721
Sunnyside Ministries (serves zip code area of 27107 and 27127)	336-724-7558

Information

First Line (Forsyth County public library resources)	336-703-3000
CityLink (Winston-Salem city services)	336-727-8000

Food

Centenary United Methodist	336-724-6311
Crisis Control Ministry	336-724-7453
Salvation Army	336-722-8721
Samaritan Ministries (*One hot meal 7 days a week)	336-748-1962
Sunnyside Ministries	336-724-7558

Senior Adult Services

AARP	866-389-5650
Senior Services (information, Meals on Wheels)	336-725-0907
Shepherd's Center (companionship, home repair, health)	336-748-0217
Adult Protective Services	336-703-3503

Shelter

Bethesda Center (day shelter, outreach)	336-722-9951
Salvation Army	336-722-8721
Samaritan Ministries (men only)	336-748-1962
W-S Rescue Mission (men only)	336-723-1848
Next Step Ministries (domestic violence shelter)	336-413-5858
Family Services, Inc. Shelter (domestic violence shelter)	336-723-8125

Substance Abuse

Insight Human Services	336-725-8389
Daymark Recovery Services, Inc.	336-607-8523
Alcoholics Anonymous	336-854-4278
Narcotics Anonymous	800-365-1035
The Fellowship Home (Halfway house for men)	336-727-1084
Addiction Recovery Care Association (ARCA)	336-784-9470

Area Hospitals

Forsyth Medical Center - 3333 Silas Creek Parkway	336-718-5000
WFU Baptist Medical Center - 301 Medical Center Blvd.	336-716-2011

Criminal Justice Agencies

Forsyth County D.A.'s Office - Hall of Justice, 200 N. Main St.	336-779-6310
NC Attorney General's Office	919-716-6400
NC Victim Assistance Network	919-831-2857
Crime Victim Compensation	919-733-7974

Surrounding Law Enforcement Agencies

Davidson County Sheriff's Office	336-242-2105
Forsyth County Sheriff's Office	336-727-2112
Greensboro Police Department	336-373-2222
Guilford County Sheriff's Office	336-641-3694
Kernersville Police Department	336-996-3177
Surry County Sheriff's Office	336-401-8900
Stokes County Sheriff's Office	336-593-8139



Allen Joines, Mayor City Council: Denise D. Adams, Mayor Pro Tempore, North Ward; Barbara Hanes Burke, Northeast Ward; Robert C. Clark, West Ward; John C. Larson, South Ward; Jeff MacIntosh, Northwest Ward; Kevin Mundy, Southwest Ward; Annette Scippio, East Ward; James Taylor, Jr, Southeast Ward City Manager: Lee D. Garrity

To Protect and To Serve Crime Victims



WINSTON-SALEM POLICE DEPARTMENT

Victim Assistance Unit, Monday-Friday, 8 a.m. - 5 p.m.
336-773-7741 or 336-773-7860
IN CASE OF EMERGENCY, CALL 911

VIVIAN H. BURKE PUBLIC SAFETY CENTER

725 N. Cherry St., Winston-Salem, N.C. 27101-1418
336-773-7700 www.wspd.org

Officer: _____

Phone Number: _____

Report # _____

When You Are a Crime Victim

Anyone is vulnerable to becoming a crime victim. As a result, a victim's life can be impacted in many ways. The Victim Assistance Unit provides assistance with concerns you may face due to the crimes committed against you. This brochure provides a brief summary of support services and community resources available to you. Please know that we are here to help. Contact the Victim Assistance Unit at 336-773-7741 or 336-773-7860. You should dial 911 if you feel you are in immediate danger from a suspect or a suspect's associate.

Victim Assistance Provides:

Support

- Support throughout the criminal justice process
- Assessment of emergency needs
- Concern and assurance for the victim's feelings

Information

- Case status
- Court system/general police procedures
- Crime Victim Compensation
- Safety literature
- 50-B/50-C protective order process

Referrals

- Counseling (Family Services, Inc.)
- Community agencies
- Area victim witness programs
- Crime prevention safety programs

Services

- Safety planning – develop a plan that can be put into action if faced with a dangerous situation
- Court room advocacy
- Follow-up photographs if needed

Victim's Rights

As a victim, you are entitled to receive the following information and/or services:

- Forsyth County District Attorney's Office, Hall of Justice Building, 200 N. Main St., P.O. Box 20083, Winston-Salem, NC 27120 336-779-6310
- Contact information for the investigating law enforcement agency to ask about an accused's arrest or release from custody.

Victims of Sexual Assault

Sexual assault is any unwanted sexual contact. The decision to seek prosecution varies from case to case. If you choose to seek prosecution, you will meet with an officer who will ask you questions regarding the assault. The District Attorney may also wish to speak with you regarding your case. Prosecution can be a time consuming process but the Victim Assistance Unit (VAU) is available to assist you with any concerns you may have. You may consider the following:

- Do you have a safe place to stay?
- Have your medical needs been met?
- The VAU can send a referral on your behalf for counseling services through FSI

- If you responded to the hospital for a SANE exam (within 72 hours from the assault) the NC Rape Victim Assistance program will pay for the exam.
- There is no statute of limitation for a sexual assault in the state of North Carolina; therefore you do not have to make a decision regarding prosecution within a specified time period.

Sexual Assault Emergency Information

- Sexual Assault Crisis Line (24 hour) 336-722-4457
- National Sexual Assault Hotline (24 hour English or Spanish) 1-800-656-4673

Victims of Domestic Violence

Domestic violence includes but is not limited to: physical and verbal assault, mental and emotional abuse, communicating threats, and intimidation. Be assured that you do not have to suffer in silence. The Victim Assistance Unit is available to assist both men and women who are victims of domestic abuse.

Recognizing the signs of abuse is often the first step in taking action to stop it:

Isolation

- Controlling what the victim does, who the victim sees and talks to, and what the victim reads
- Limiting the victim's outside interaction

Using Intimidation

- Making the victim afraid by using looks and gestures
- Abusing pets
 - Displaying weapons

Economic Abuse

- Preventing the victim from getting or keeping a job
- Making the victim ask for money
 - Taking the victim's money

Using Male Privilege

- Treating the victim like a servant
 - Making all the big decisions
- Being the one to define men's and women's role

Minimizing, Denying and Blaming

- Making light of the abuse
 - Saying the abuse didn't happen
- Shifting responsibility for the abusive behavior

Emotional Abuse

- Putting the victim down which lowers self-esteem
- Humiliation
 - Mind Games

Using Coercion and Threats

- Threatening to leave the victim, to commit suicide, or harm the victim
- Making the victim participate in illegal activities
- Forcing the victim to drop charges

Using Children

- Using the children to give messages
- Using visitation as a way to harass or continue to control the victim
- Threatening to take the children away

When it is time to stop the abuse, you will find...

Assistance with a protective order which, if given, will order the abuser to cease contact with you. Protective orders may be obtained at Bridges to Hope Family Justice Center, 725 North Highland Ave., Winston-Salem, NC 27101.

Marsy's Law: Know Your Rights

As a victim of crime, you shall be treated with dignity and respect by the criminal justice system. The North Carolina Constitution guarantees the following rights:

- The right, upon request, to reasonable, accurate, and timely notice of court proceedings of the accused.
- The right, upon request, to be present at court proceedings of the accused.
- The right to be reasonably heard at court proceedings involving the plea, conviction, sentencing, or release of the accused.
- The right to receive restitution in a reasonably timely manner, when ordered by the court.
- The right to be given information about the crime, how the criminal justice system works, the rights of victims, and the availability of services for victims
- The right, upon request to receive information about the conviction, or final disposition, and sentence of the accused.
- The right, upon request, to receive notification of escape, release, proposed parole or pardon of the accused, or notice of a reprieve or commutation of the accused's sentence.
- The right to present the victim's views and concerns in writing to the Governor or agency considering any action that could result in the release of the accused, prior to such action becoming effective.
- The right to reasonably confer with the prosecution.

VICTIM'S COMPENSATION

Victim's Compensation is available to citizens who suffer medical expenses, lost wages and other expenses (not covered by other sources) to innocent victims of crime of rape, child sexual abuse, domestic violence, and drunk driving, as well as the families of homicide victims. For more information, go to www.ncdps.gov (Crime Victim Compensation) or call 1-800-826-6200.

LAW ENFORCEMENT SERVICES

Should you need medical assistance resulting from this crime, law enforcement can provide the proper information.

If you receive a threat, immediately call the law enforcement agency and prosecutor assigned to your case.

Any stolen or other personal property that has been seized shall be expeditiously returned when it is no longer needed as evidence.

If an arrest is made in your case, law enforcement will notify you. If you are not notified within six months of the reported crime, you may contact:

- Law Enforcement: Winston-Salem Police Department - 336-773-7700
725 N. Cherry St. Winston-Salem, NC 27102
- District Attorney: Forsyth County District Attorney's Office - 336-779-6310
200 N. Main St., P.O. Box 20083, Winston-Salem, NC 27120

PRETRIAL RELEASE

Upon arrest, a defendant has the right to pretrial release through a bond or special conditions set by a magistrate or judge. To obtain information regarding custody status changes and criminal case information, visit www.ncsavan.org or call 1-877-627-2826.