



ARM Program



Alternative Residential Mediation (ARM) Program *At-A-Glance*

Costs?

It's free!

Who qualifies?

Anyone with a landlord/tenant dispute who wants mediation who lives within the city of Winston-Salem

What is mediation?

Mediation is an agreement that is made between two parties who are in disagreement

Why mediate?

Mediation is a quick, cost-effective choice to resolve differences instead of going to court first

What happens if mediation fails?

If mediation does not work out, you can still have your case heard by a magistrate without any penalties

How can I arrange for mediation?

Tell the clerk of court that you want to try mediation or call the Human Relations Department at 727.8000

