
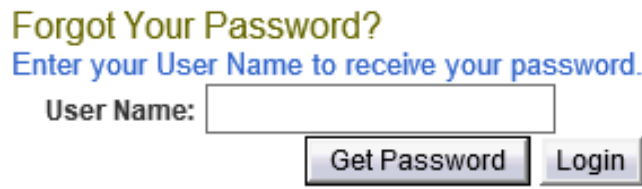
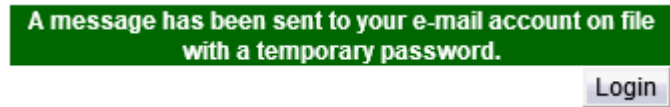


**Motorola Premier One CSR
How To's
How to Reset Your CSR Password**

How To's: Motorola Premier One CSR Log In

System: Motorola Premier One CSR v4.2.0.1

Date: 5/2/2018

Process Step	Application Screens
<p>1. From the CSR home page, click on the "Forgot Password" link.</p>	
<p>2. Type in your CSR user name. *Note: this may be different from your Microsoft AD user name.</p>	
<p>3. Click on the "Get Password" button. You will receive a confirmation message.</p>	
<p>4. An email will be sent to you with a temporary password.</p>	<p>From: citylink@cityofws.org [mailto:citylink@cityofws.org] Sent: Tuesday, April 10, 2018 4:07 PM To: Whitney Ina <whitneyi@cityofws.org> Subject: CSR - Password Recovery</p> <hr/> <p>CSR - Automated Response E-mail Notification - DO NOT REPLY</p> <hr/> <p>Hello Whitney Ina,</p> <p>Your password has been reset to: pCTjZyaPar You will be prompted to change the password when first accessing CSR.</p>

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<p>5. Use this temporary password to log in to CSR. You will be prompted to change it right away.</p>	<h2 style="text-align: center;">Change Password</h2> <p style="text-align: center;">You are required to change your password at this time.</p> <p style="text-align: center;">* Old Password <input type="text"/></p> <p style="text-align: center;">* New Password <input type="text"/></p> <p style="text-align: center;">* Confirm New Password <input type="text"/></p>
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